Everyone thinks they know everything about plumbing, but the truth is that only a select few really are experts in the industry. Our customers routinely call us asking questions either about their system, the way certain fixtures are behaving, or perhaps about some work that we've done. That's great! We love it when people take interest in something as important as their home's sanitation system. The most common questions we get from homeowners are:

Why won't my toilet stop running?

The most common plumbing question we get around here is definitely "why won't my toilet stop running." The constant flushing sound could drive a person insane, and the extra money spent on wasted water only adds to the headache.

Answer: there could be a few different answers here, but the most common are:

- The handle is stuck in the down position
- Ballcock issues
- Valve problems
- The flapper chain is misaligned

How do I avoid frozen pipes?

Frozen pipes are winter's bane, and every homeowner should be aware of the dangers. While many pipes come with modern materials that help avoid this problem, there is still always the chance of it occurring. Frozen pipes will lead to no water flow, and even burst pipes.

Answer: frozen pipes are hard to avoid, because, well, winter is pretty cold! However, leaving a trickle of water running when you leave the house could keep the flow going and avoid freezing, and putting insulation on your exposed pipes will go a long way.

Why is my drain always clogging?

A clogged drain is no joke. It makes washing everything very difficult, is unsightly, and it normally smells bad. Sometimes a fix could be as easy as getting a plunger and unclogging it, and other times some serious work needs to be done. Luckily, this one is pretty easy to prevent.

Answer: the answer is most likely that you're treating your drain like a garbage disposal. Don't put leftovers down the drain, and clean your plate thoroughly before washing in the sink.

Plumbing is an industry that has a lot of difficult questions to answer, so that's why we are always here to help our customers out. These are the most common plumbing questions that homeowners ask us. Don't hesitate to contact us with yours! We are here to help.